

# Useful Tips & Open Discussion



Key issues derived from support experience

# Session Agenda

- CaseWare: incompatible software
- Recommended hardware setup
  - Single-user environment
  - Multi-user environment
- Data Backup: Do's & Don'ts
- How to install CaseWare Working Papers 2015
- Convert files from 2014 to 2015
- Convert Tax Forms
- Revoke licence in WP 2015

# Caseware: NOT Compatible products

- Probe – **NOT SUPPORTED**
- Windows Products incompatible with Caseware



# Recommended Hardware Setup

Single-user setup



CaseWare Files



Backup

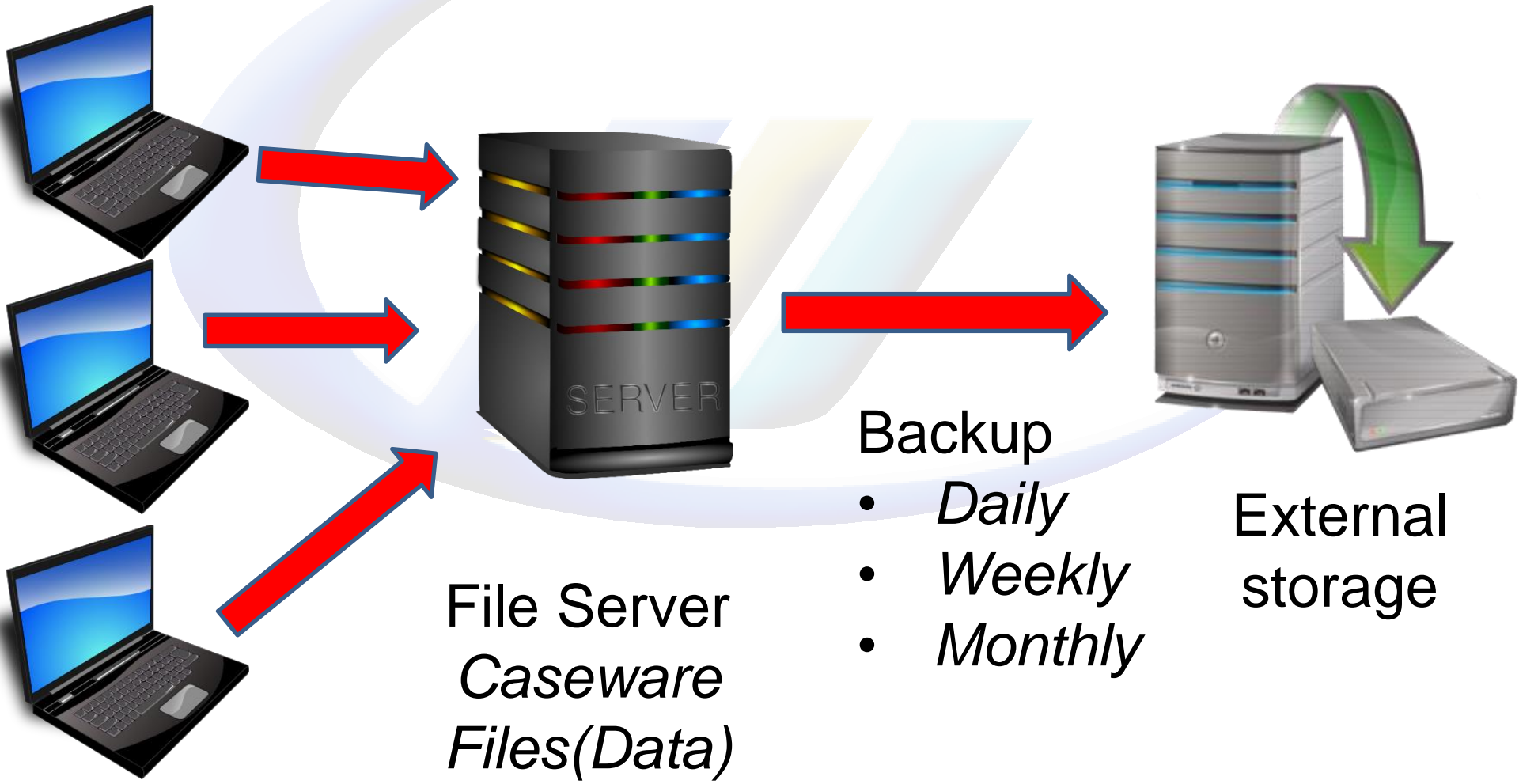
- *Daily*
- *Weekly*
- *Monthly*



External Drive  
for Backup

# Recommended Hardware Setup

Multi-user setup



# Data Backup: Do's & Don'ts

- CaseWare files **SHOULD NEVER** be opened when located in Dropbox, Google Drive, OneDrive or any other synchronization software.
- Dropbox, OneDrive, Google Drive etc should only be used for backup purposes

